

Deputy General Manager, Technical Operations

DGM will have a responsibility for managing technical solutions for contract administration and project management, including leading a diversified team of resources and contractors, and continual engagement of a variety of stakeholders.

The DGM will report to the Director

The position will require extensive travel within Canada, the USA, Asia, and Europe.

Location: Vancouver, BC, Canada

Requirements

- Degree in Marine Engineering, Naval Architecture, or adjacent field
- Certification by Transport Canada, First Class Marine Engineer or Electrotechnical Officer
- Registered Professional Engineer (P.Eng.) with Engineers and Geoscientists BC (EGBC)
- Minimum 3 years of shipboard engineering experience is required
- Previous experience as Technical Superintendent or similar role in ship operations/management
- Hands-on experience with dry docking, shipyard periods, and ship repair projects
- Demonstrated experience in budgeting, cost control, and preparation of cost estimates
- Proven leadership track record managing teams, contractors, and multiple stakeholders
- Broad technical expertise, including ship management, conversions, and project management
- Strong written and verbal communication skills
- Ability to manage large, complex projects
- Enterprise-level computer platform experience, including MS Office and MS Project

Responsibilities

- Plan all technical aspects of the programs and projects
- Develop technical solutions supporting the Company service portfolio
- Deliver all technical aspects of the project in accordance with the plan
- Work with the Director to agree on the technical resources required, forecast and manage resource costs throughout the projects
- Ensure that all external design work is undertaken by suitably qualified and experienced teams, which are provided with a clearly defined scope culminating in agreed costs and timescales
- Work with the Project Managers to monitor and report on the technical team's progress on all required deliverables
- Ensure every effort is undertaken to align the design with construction teams, providing them with assistance in delivering the project

- Lead an installation team, manage contract requirements, and assist the sales team in the preparation of job estimates, proposals, and presentations
- Overall responsibility for on-time delivery of projects, within the scope and on budget, as well as the overall quality of project delivery
- Ownership of project financial performance, including accurate/on-time reporting and achieving targets; Cost/revenue forecasting; Billings, receivables and payables management; Accruals; Working capital management.
- Maintain customer satisfaction at acceptable levels and promptly resolve customer issues
- Monitor and proactively manage overall project risk
- Monitor and manage subcontractors and subcontractor risk